

Licensing Instructions Global Mapper

Single User License	1
Floating Single User License.....	2
Network License	3
USB Dongle License	4

Single User License

To activate your Global Mapper online, please begin by downloading the software. You will need the entire order number to complete the registration: (**see delivery note**). The download page can be reached by following the link below:

<https://www.blumarblegeo.com/products/global-mapper-download.php>

Please note that users must be registered on the Blue Marble Geographics website to download the software. If you are not a registered user, please follow the link below to register now.

<https://www.blumarblegeo.com/users/register.php>

Before beginning the licensing process, please remove your machine from all external hardware, including docking stations. Then follow the detailed steps to set up and obtain the license in Part I of the below link:

https://www.blumarblegeo.com/knowledgebase/global-mapper/Single_User_Licenses.htm

The information entered will be confirmed, and your software will be activated automatically. If there is any problem activating the software, you will be prompted with an error message.

If you need to activate the software offline, please contact authorize@blumarblegeo.com with your order number (**see delivery note**) to complete your license activation.

Please Note: If you purchase Global Mapper and Global Mapper Pro separately, each order will be invoiced individually for Maintenance & Support renewals. If you would prefer to receive one invoice for both items, please contact orders@blumarblegeo.com for assistance.

If you have any questions, please contact the email addresses below.

Order Questions: orders@blumarblegeo.com
Technical Support: geohelp@blumarblegeo.com
Licensing Support: authorize@blumarblegeo.com

Floating Single User License

Please note that you must be registered on the Blue Marble Geographics website to download the software. If you are not a registered user, please [register here](#).

To activate your RDP-enabled Single-User Floating license of Global Mapper online, [please begin by downloading the software to your computer](#). You will need the entire order number to complete the registration: (**see delivery note**).

Before beginning the licensing process, please remove your machine from all external hardware, including docking stations. [Follow the detailed steps to set up and obtain the license in the Blue Marble knowledgebase](#), where you will also find other valuable information, including how to move a Single User License.

The information entered will be confirmed, and your software will be activated automatically. If there is any problem in activating the software, you will be prompted with an error message.

If you need to activate your license offline, please contact authorize@blumarblegeo.com with your order number (**see delivery note**) to complete your license activation.

Please Note: If you purchase Global Mapper and Global Mapper Pro separately, each order will be invoiced individually for Maintenance & Support renewals. If you would prefer to receive one invoice for both items, please contact orders@blumarblegeo.com for assistance.

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Technical Support: geohelp@blumarblegeo.com

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Network License

Please find your paid receipt and licensing instructions below. If you are not the Network Administrator, please forward these instructions to the Network Administrator of your license server.

Activating a new Network License:

Download the latest network licensing tools from the following link:

https://www.blumarblegeo.com/downloads/licensing/lmtools_64_v11-19.zip

Detailed steps to set up these tools and obtain the required licensing information are found in Part I of the below links:

- Global Mapper: <https://www.blumarblegeo.com/knowledgebase/global-mapper/netglobalmapper.html>
- Geographic Calculator: <https://www.blumarblegeo.com/knowledgebase/calculator/Default.htm#licensing/whitepapers/netcalc.html>

Please send the LM tools report and a screenshot of the server's **Ethernet Address** and **Computer/Hostname** found in the above steps along with your Order Number (**see delivery note**) to authorize@blumarblegeo.com. Once we have received this information, you will be contacted with your license file as well as additional support files.

Updating a Network License:

Using LMTools on the server, navigate to the System Settings tab. In the 'HostId Settings' group you will see fields labeled '**Ethernet Address**' and '**Computer/Hostname**'. Please send your server's Ethernet Address and Computer/Hostname along with your Order Number (**see delivery note**) to authorize@blumarblegeo.com. Once we have received this information, you will be contacted with your license file as well as additional support files.

Global Mapper users: Important information regarding updates to the network license tools will be detailed when you receive your license file.

Order Questions: orders@blumarblegeo.com

Technical Support: geohelp@blumarblegeo.com

Licensing Support: authorize@blumarblegeo.com

USB Dongle License

Please note that:

- Dongle licenses are not updated automatically
- Dongle licenses only work with the version of the software they were written for; if you need to change versions, please request an update
- If you require a temporary license while you wait for your Dongle License, please follow these instructions:
 - Download the latest version of the software: <https://www.blumarblegeo.com/products/global-mapper-download.php>
 - Install Global Mapper on the computer that you wish to license.
 - Global Mapper will automatically open, showing the Registration screen.
 - You can also access the registration screen by going to Help > License Manager.
 - Select Offline Activation and click Continue. On the next screen, the HOST ID will be displayed. Please e-mail this ID to authorize@blumarblegeo.com.

Licensing Instructions for a new Dongle License

- Download the latest version of the software: <https://www.blumarblegeo.com/products/global-mapper-download.php>
- Install Global Mapper on the computer that you wish to license.

Dongle Drivers

Sometimes drivers aren't automatically installed when you first plug the dongle into a machine. If this is the case, or your machine does not recognize the dongle, please install the latest drivers from our website:

<https://www.blumarblegeo.com/products/downloadfile.php?id=601>

Licensing Instructions to update an existing Dongle License

Blue Marble will need the C2V file associated with your dongle license in order to update it. This file can be obtained by downloading the Hasprus.exe program from our website:

<https://www.blumarblegeo.com/products/downloadfile.php?id=602>

File: Hasprus.zip

Run this program with your dongle plugged in and click '**collect information.**' This will prompt you to save the C2V file. **Please e-mail a request containing your Order ID (see delivery note) and the C2V file to geohelp@blumarblegeo.com.**

Please Note: If you purchase Global Mapper and Global Mapper Pro separately, each order will be invoiced individually for Maintenance & Support renewals. If you would prefer to receive one invoice for both items, please contact orders@blumarblegeo.com for assistance.

You will be contacted with an EXE file that you can use to update the dongle, and additional instructions.

More Questions, contact us:

Order Questions: orders@blumarblegeo.com

Technical Support: geohelp@blumarblegeo.com

Licensing Support: authorize@blumarblegeo.com